



Glenwood Aquatic Center Membership Card Policy

1. Each member must have their picture taken at the beginning of the pool season. Picture, name & age of member will show up on entry computer when cards or e-passes are scanned.
2. Cards and e-passes must be scanned for entry and exit.
3. Members must use cards or e-passes to enter, if a valid membership card cannot be produced, patron must pay the entry fee to enter the Aquatic Center. E-passes are free and should be downloaded to the correct phone for entry.
4. Replacement cards can be purchased for \$5.00, if cards are lost or damaged, a replacement card must be requested. Replacement cards must be requested from City Hall (712) 527-4717 or cityclerk@cityofglenwood.org.
5. No sharing of membership cards or e-passes, membership cards and e-passes are to be used by the assigned member only. Misuse and/or sharing of membership cards and/or e-passes can result in suspension from the pool or forfeiture of season pass.
6. Cards can be returned at the end of the season to the Aquatic Center or City Hall. Members who do not return their card will be charged a \$5.00 replacement card fee at the beginning of the following season, if the original card can not be produced for use.

Glenwood Aquatic Center – 500 Redbud Ave

City of Glenwood – 5 N. Vine St

712-527-4717